

Lightning Introductions

**Cyber Social Learning Systems
Workshop 2
November 2-3, 2016**



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Mark Ackerman / University of Michigan



**Computer-Supported Cooperative
Work/Social Computing (HCI)**

**Expertise sharing, socio-technical design,
crowd-sourcing, health**

**Can we create new forms of informal
expertise and knowledge sharing?**



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Rahul C. Basole / Georgia Institute of Technology



**Visualization + Analytics
for Complex Enterprise System
Intelligence**

Georgia Tech  **School of
Interactive Computing**
College of Computing

<http://entsci.gatech.edu>



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Britte Cheng / SRI International



Modeling and analysis of socio-technical systems in education to support:

- aggregation of theory and research,
- stakeholder interaction, and
- policy making.



SRI Education™

systemsineducation.org



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Jennifer Clark / Georgia Tech



How do we equitably design, development, and deploy of an emerging class of cross-platform, service-integrated, technology products to enhance access and opportunity and/or create a platform for economic development in CITIES and COMMUNITIES.



Lori Clarke / University of Massachusetts Amherst



Modeling and analysis of complex human-intensive systems, such as healthcare processes, in order to reduce errors and provide on-line, context-aware guidance.

<http://laser.cs.umass.edu/people/clarke.html>

Mary Czerwinski / Microsoft Research



**Affective computing, technology for
behavior change
How do we design intelligent
systems ethically, morally and
empathically?**

**Microsoft Research/UW
iSchool**

<http://www.microsoft.com/en-us/research/people/marycz/>



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Khari Douglas / CCC



**How can we expand and grow the
community interested in CSLS?**





Ann Drobnis / CCC

How can we place CSLS research
within national priorities?



<http://cra.org/ccc/about/ccc-council-members/ann-drobnis/>



Charles Friedman / University of Michigan



- Cyber-social Learning Systems (CSLS) as a goal to improve human society
- The extension of the CSLS concept to improve individual and population health: the *Learning Health System*
- The interdisciplinary science underlying achievement of high-functioning, stable and sustainable CSLS
- Establishing an academic department dedicated to this science
- Educating a new generation of “health infrastructuralists” who practice this interdisciplinary science



<http://lhs.medicine.umich.edu/people/charles-p-friedman>



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William Griswold / University of California, San Diego



**Ubiquitous Computing, Software
Engineering, and Educational
Technology**



<http://cseweb.ucsd.edu/~wgg/>



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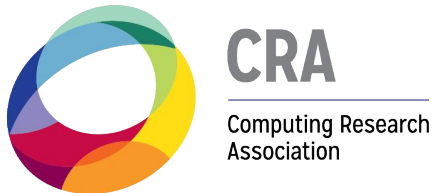
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Peter Harsha / CRA



Understanding the intersection of
CSLS and policy

<http://cra.org/blog>



Brad Hesse / NIH



Two Wicked Problems:

1. **Connected Health:** How do we use CSLS to create adaptive, supportive health systems to nudge healthy behaviors, close gaps, and prevent error?
2. **Cancer Moonshot:** How do we use CSLS to integrate knowledge and double our pace against a complex set of diseases?



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Deborah Johnson / University of Virginia



Since the hope is that CSLS can be developed in a way that is “consistent with the values of our open, modern, democratic society”, it seems important to consider what capacities individuals need to be effective citizens. My question is how CSLS can be developed in a way that enhances rather than diminishes human capacities for democratic citizenship?



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Beth Linas / AAAS Fellow @ NSF



1. Epidemiology/public health
2. Personalized, smart, connected, valid and scalable technologies for health
3. Health data science



<https://www.nsf.gov/od/oia/activities/aasfellows/bios/linas.pdf>



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Gary Marchionini / UNC



UNC

SCHOOL OF INFORMATION
AND LIBRARY SCIENCE

What distinguishes individual human learning from social or systemic learning? How do technologies influence salient factors such as:

- State (e.g., genetic/epigenetic, social/cultural)**
- Acquisition (e.g., rate, form)**
- Practice (e.g., feedback quality and rate)**
- Retention (e.g., knowledge management)**
- Transfer (e.g., policy, technical)**

<https://ils.unc.edu/~march/>



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John Mattison / Kaiser Permanente



KAISER PERMANENTE®



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Beth Mynatt / CCC and Georgia Tech



How can cities collect, curate and provide useful data to support positive emergent behavior and continuous improvement by a **loosely coordinated set of actors?**



IPAT.GaTech.edu



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Lee Osterweil / University of Massachusetts



Definition and analysis of complex processes in critical domains such as healthcare to assure correctness, robustness, security

Focusing on process language design and implementation

laser.cs.umass.edu/people/ljo.html

UMASSCS
SCHOOL OF COMPUTER SCIENCE

LASER
Laboratory for Advanced Software Engineering Research



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Sarun Paisarnsrisomsuk / University of Virginia



- **Software Testing and Verification**
 - How to perform testing and verification on a system that is learning/evolving over time
- **Human-Machine Teaming**
 - Machine-Machine Teaming

<http://www.cs.virginia.edu/~sp4et/>



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Kara Pepe / Stevens Institute of Technology



What are key tradeoffs that the resolution of which will lead to tipping points to enable dramatic change in the healthcare enterprise?



CENTER FOR
COMPLEX SYSTEMS
& ENTERPRISES



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Don Peurach/ University of Michigan



Have can principles of CSLS be leveraged as a resource for the large scale improvement of public education?



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Carolyn Rose / CMU



Carnegie Mellon

**How can we use technology
to model interaction processes
to enable assessment and support
leading to human impact
across domains?**



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William Rouse / Stevens Institute of Technology



Research Interests:

Human decision making and problem solving

Strategy formation, evaluation & implementation

Analysis, design & evaluation of information systems

Fundamental change of organizational systems

www.stevens.edu/ccse

www.BillRouse.com



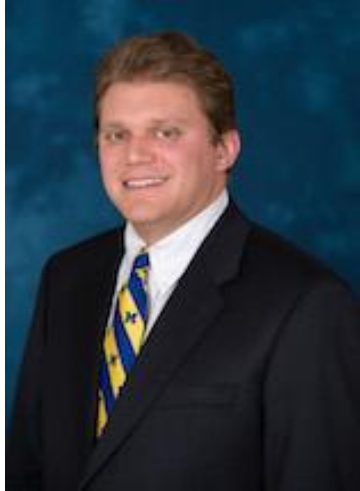
STEVENS
INSTITUTE of TECHNOLOGY
THE INNOVATION UNIVERSITY®



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Josh Rubin / University of Michigan



How do we synergistically bring together diverse stakeholders and seemingly divergent disciplines to invent and grow a novel science of CSLS that will reshape our future as a foundation for innovatively and collaboratively addressing society's greatest challenges?



Samuel V. Scarpino / University of Vermont



**How do intrinsic limits to
predictability affect our ability to
learn from and forecast
sociobiological systems?**

scarpino.github.io



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Ben Shneiderman / University of Maryland



Univ of Maryland/HCIL

Governance:

- * resolve differences,
- * motivate contributions,
- * reward collaboration,
- * encourage leaders,
- * cope with malicious behavior

www.cs.umd.edu/~ben



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George Siemens / UT Arlington



Interlab

What does it mean to be human in a digital age?

In terms of:

1. Work
2. Learning
3. Our knowledge systems
4. Equity and fairness in society

<http://linkresearchlab.org/>
<http://interlab.me/>



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Jonathan C. Silverstein / Kanter Health Foundation



**Large scale collection of human
phenotypic data across virtual
organizations and its innovative use
to improve human health**



ComputationDoc.com



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David Socha / UW



Wide-field ethnography:
How to enable contextually rich study of
collaboration in complex naturalistic
physical, social, economic, cyber
systems (PSECs)?





John Stamper / CMU



Human-
Computer
Interaction
Institute

**How do collect CSLS data in ways
that are useful for research and
validation of methods?**

Carnegie Mellon

<http://dev.stamper.org>



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Bill Stead / Vanderbilt University Medical Center



Aspirations:

- To understand the molecular basis of health & well-being and shift equilibrium toward repair & resilience
- To model the individual as a complex adaptive system and help them achieve their potential
- To understand why populations differ and improve health equity

CLCS Question:

- How do we achieve an 18 month doubling rate for health outcomes or health care quality?

VANDERBILT UNIVERSITY



MEDICAL CENTER

<https://medschool.vanderbilt.edu/dbmi/person/william-w-stead-md>



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Kevin Sullivan / University of Virginia



- How might we drive emergence of advanced computing for ultra-large-scale societal systems?
- How should we integrate computing with the human and social elements of complex systems?
- How can we foster, predict, analyze, and constrain emergent behavior in such systems?

KevinJSullivan.com



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Stephanie Teasley / University of Michigan



**Learning Analytics: How can we
personalize learning so that every
student can be successful?**



Doug Van Houweling / University of Michigan



**Cyber-social infrastructure for
building scalable learning systems
incorporating data flows.**

M | SCHOOL OF INFORMATION
UNIVERSITY OF MICHIGAN

<https://www.si.umich.edu/node/9972>



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Howard Wactlar / Carnegie Mellon University



- Cyber-human systems for augmented cognition and cognitive prosthetics
- Will reliance on machine decision making ultimately diminish human problem-solving capability for the general population?

Carnegie Mellon University

Personal Url



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Skip Walter / CoPresence Inc



Visual Analytics:
How does collaboration lead to learning
and productivity in Physical Social
Economic Cyber Systems (PSECs)?



<https://skipwalter.net/>



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Alyssa Wise / NYU



Interest: Creating and supporting the use of discourse and interaction analytics that improve individual and collective activity in social learning contexts

Question: How do we balance increasingly personalized online environments with opportunities for meaningful collective engagement?



NYU | STEINHARDT

steinhardt.nyu.edu/faculty/Alyssa_Wise



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Helen Wright / CCC



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<http://cra.org/about/staff/#helen>

