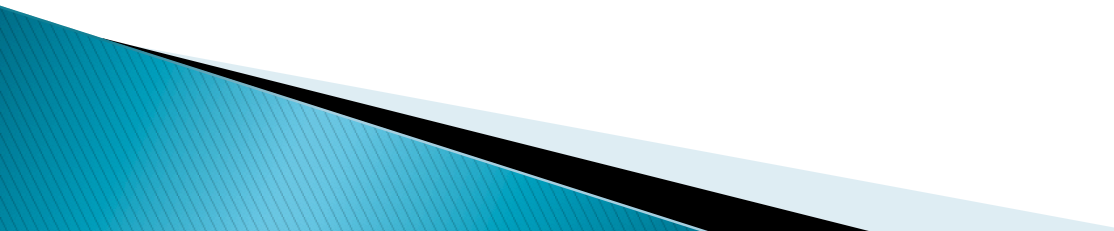


# **Some musings**

**Lori A. Clarke**  
**College of Information and Computer**  
**Sciences**  
**University of Massachusetts**



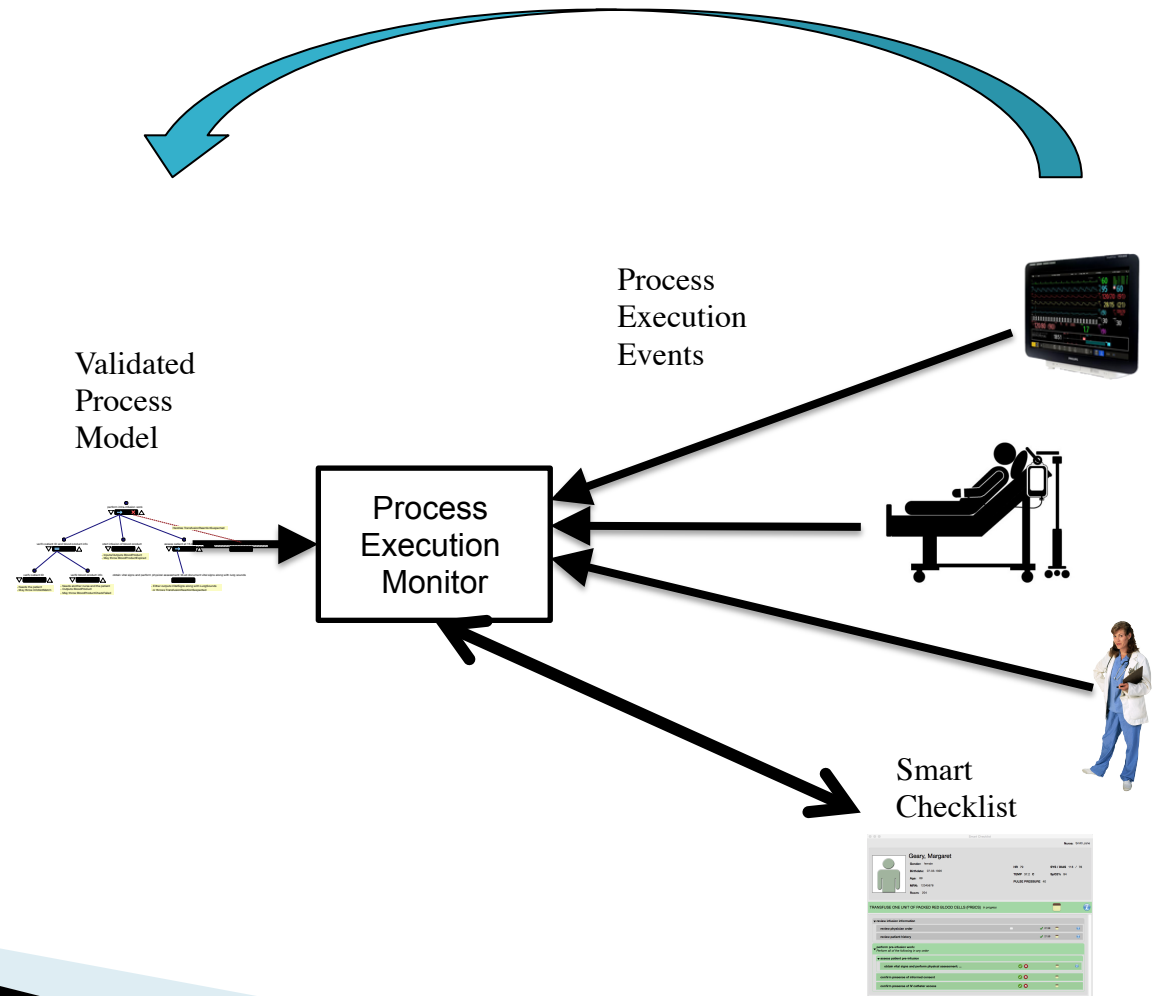
# Several Continuous Process Improvement Loops

- ▶ For **each process** of importance

# Several Continuous Process Improvement Loops

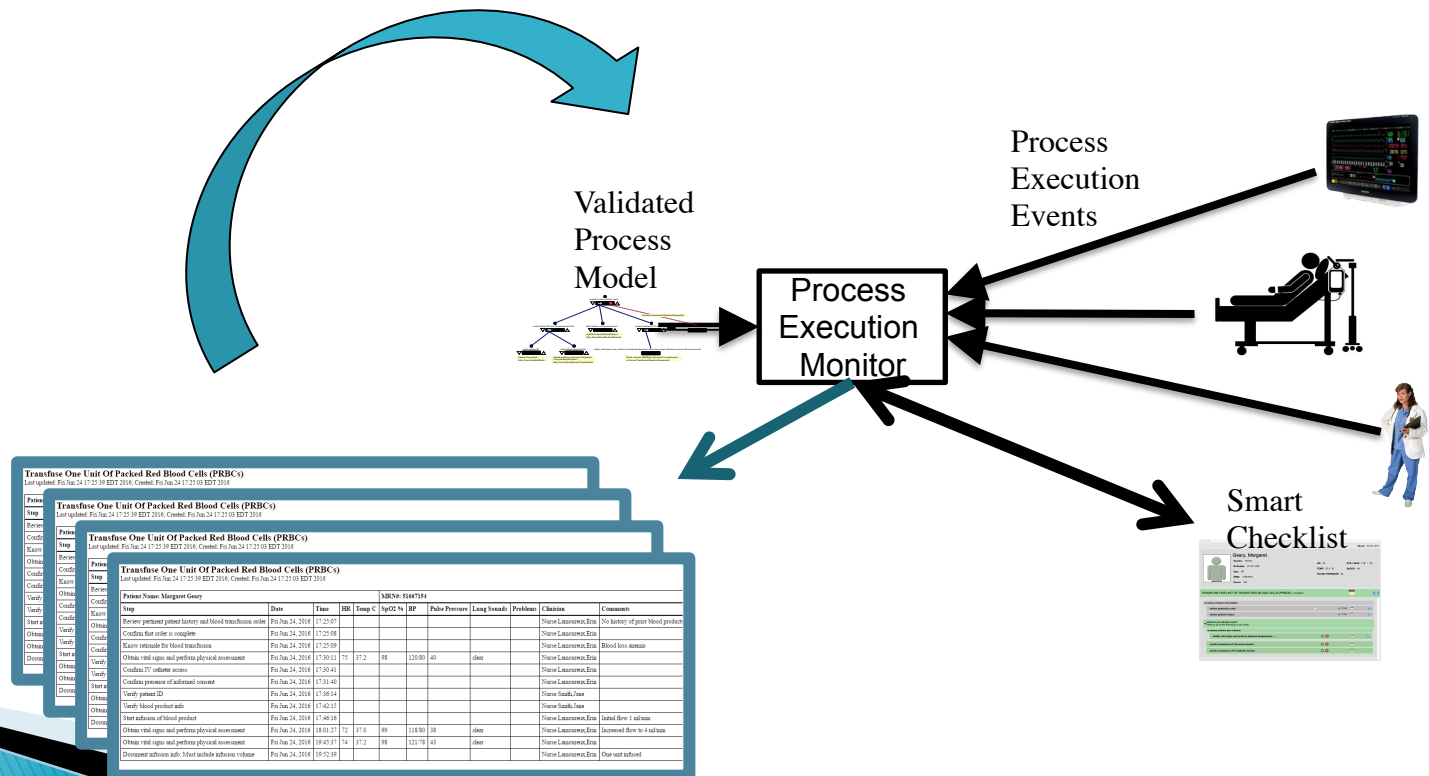
## ► For **each process** of importance

- Safety analysis
- Hazard analysis
- Real-time guidance
- Deviation detection
- ...

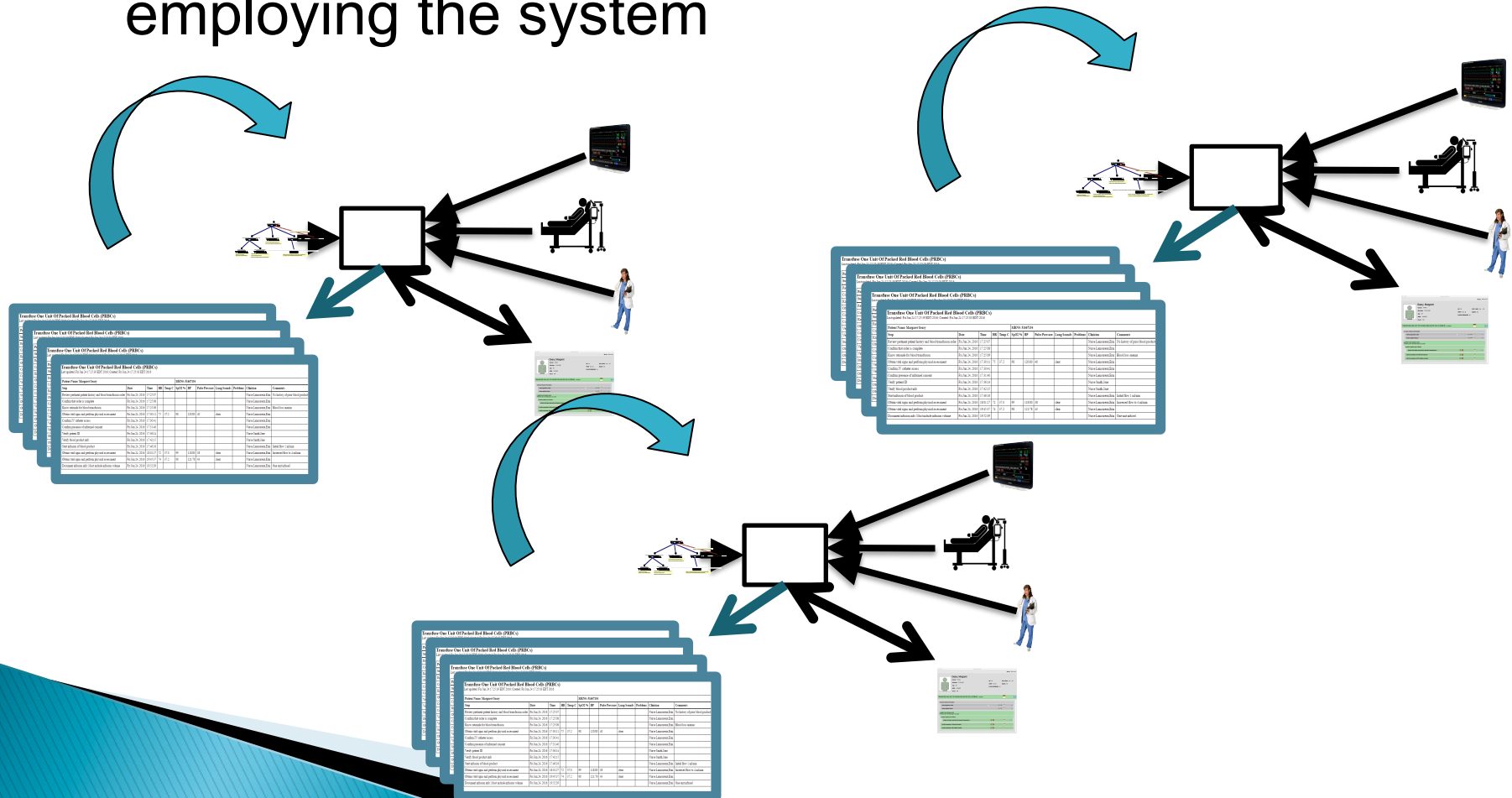


# Several Continuous Process Improvement Loops

- ▶ For each process of importance for collections/communities of patients/clients/students



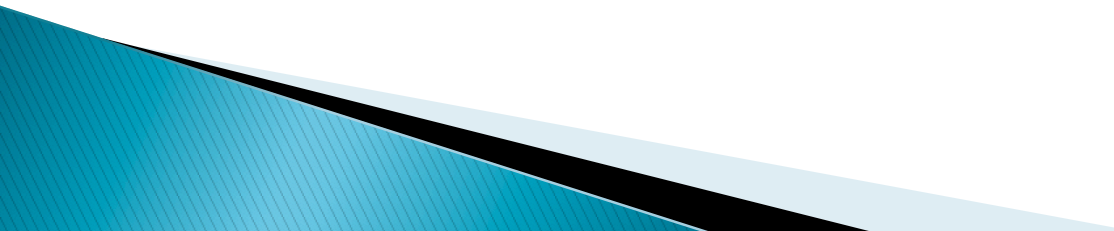
- ▶ For **collections of institutions/individuals** employing the system



# Several Continuous Process Improvement Loops

- ▶ For the **cyber-social learning system** itself
  - Not just improving the processes we are studying, but improving the learning environment that helps improve those processes

# Who proposes the improvements?

- CSLS provides info to experts who propose improvements
  - CSLS proposes improvements, validated by experts
  - CSLS automatically **learns** to be a better system
- 

# Major Cross Cutting Concerns

- ▶ Testing and Verification
  - ▶ Privacy
  - ▶ Security
  - ▶ Continuous monitoring and validation
- 