# Content Generation for Workforce Training

March 14-15, 2019



### **About the CCC**

The mission of Computing Research Association's Computing Community Consortium (CCC) is to catalyze the computing research community and enable the pursuit of innovative, high-impact research.

CCC conducts activities that strengthen the research community, articulate compelling research visions, and align those visions with pressing national and global



challenges. CCC communicates the importance of those visions to policymakers, government and industry stakeholders, the public, and the research community itself.

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# The Challenge – Workforce Training



Closing the skills gap: Creating workforcedevelopment programs that work for everyone McKinsey - McKinsey & Company | Global management consulting

www.mckinsey.com

'The land of opportunity"—that is the promise of the United States. And one o the reasons the country has been able to deliver on that promise is that it has been able to develop the talent it needs to create wealth and to adapt to ever

#### **Better Training and Better Jobs**

A New Partnership for Sectoral Training

By Angela Hanks and David Madland Posted on February 22, 2018, 12:01 am



#### OVERVIEW

sectorwide labormanagement train partnerships woul workers, business, larger economy.

PRESS CONTAC

Students study during a training for certified nursing assistants in Portland, Oregon, July 2017

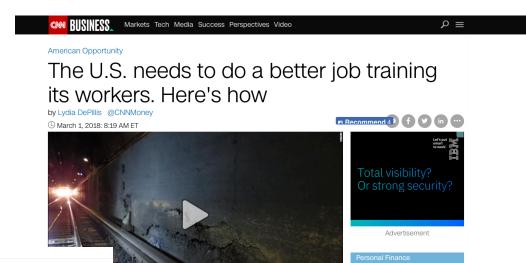
#### **Introduction and summary**

High-quality workforce training can help workers get good jobs, improve the efficiency of businesses, and b productivity in the economy. Unfortunately, the United States supports too little workforce training, and the

The Future of Jobs and Jobs **Training** 

As robots, automation and artificial intelligence perform more tasks and there is massive disruption of jobs, experts say a wider array of education and skills-building programs will be created to meet new demands. There are two uncertainties: Will well-prepared workers be able to keep up in the race with AI tools? And will market capitalism survive?





Talent and Organization

#### It's learning. Just not as we know it.

**SEPTEMBER 18, 2018** 

#### RESEARCH REPORT

#### In Brief

- Our ground-breaking economic modelling uncovers how intelligent technologies will reshape the demand for tasks, skills and jobs.
- Today's education and training systems are not keeping up with the current demand for



The *Future of Work at the Human-Technology Frontier* (FW-HTF), one of the Big Ideas, is one mechanism by which NSF is responding to the challenges and opportunities for the future of jobs and work.

# **FW-HTF Vision**

The overarching vision of the FW-HTF program is to support convergent research within the **domain of work** to...

- Understand and advance the human-technology partnership;
- Promote new technologies to augment human performance;
- Illuminate the emerging socio-technological landscape and understand the risks and benefits of new technologies; &
- Foster lifelong and pervasive learning with technology.

# Workshop Goal:

Define a computing research agenda to support the development of tools for workforce training.

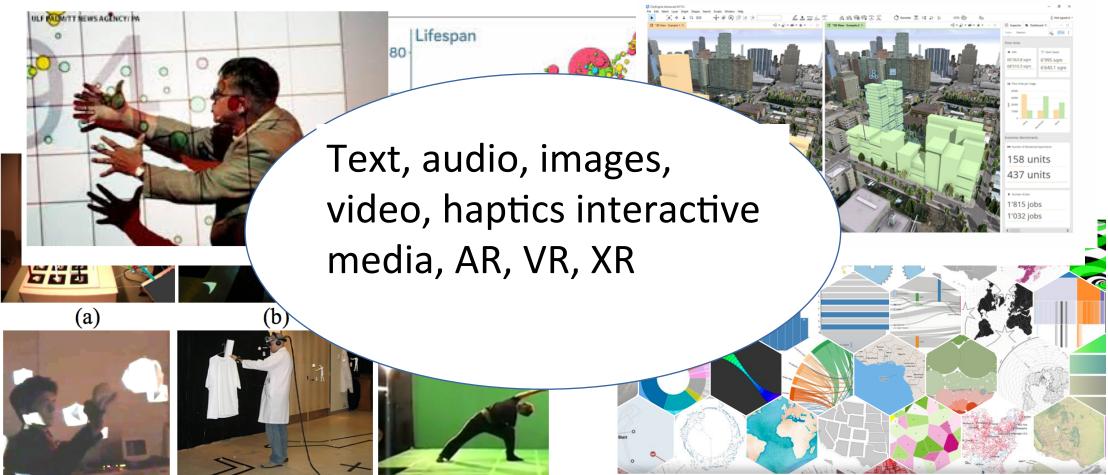


# Why Content Creation?

- Industry understands needs
- Educators/Trainers understand methods
- Computing can provide tools



# Content

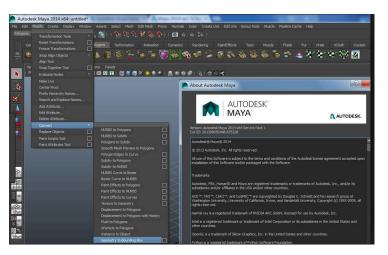




# **Current Content Creation Tools**



https://unity3d.com/swordsandshovels



https://forums.autodesk.com/

- Built for other purposes
- Extraordinarily complex



# Today – Surface/Generate Ideas

- Each session begins with short presentations on a theme
- Followed by questions/discussions on that theme
- Note takers capture ideas raised

Tomorrow – Organize Ideas, Draft Report



#### **SUMMARY**

#### Bring together:

Researchers in different areas of content creation tools Representatives of application domains needing workforce training

#### **Application domains:**

Manufacturing service industries, medicine, government:
domains that are evolving rapidly with technology
Users have no intrinsic interest in developing computer expertise:
focused on their application.

#### **Output on Friday:**

Document stating agenda for computing research

