# A Research Mindset Lori Pollock (U of Delaware) Amanda Stent



## About Lori Pollock

#### Alumni Distinguished Professor, University of Delaware

- PhD U of Pittsburgh 1986
- Rice U 1986-1989
- U of Delaware 1990-present
- Sabbaticals: ABB Inc & Army Research Lab

**Research** in Software Engineering, CS Education **Service** 

- CRA-WP, CRA-E
- Partner4CS K-12 Teacher professional development
- Computational Thinking in University Gen Ed

#### For Fun

Outdoor activities, handcrafts, traveling







## **About Amanda Stent**

**Director,** Davis Institute for AI, Colby College (and Professor, CS)

- PhD U of Rochester 2001
- Post-doc AT&T Research
- Academia: Stony Brook University (02-09), Colby (2021-)
- Industry Research: AT&T (07-13); Yahoo Labs (13-16)
- Industry Not Research: Bloomberg (16-21)
- Have not (yet!) worked at a startup, a government lab or agency, a nonprofit

**Research** in NLP, with divergences into speech, video, assistive technology

#### Service

CRA-WP, ABET, ACL

#### For Fun

EMT, walking, music, bird watching, finding things funny







"It's not what happens to you, but how you react to it that matters."

Epictetus



# Our Mindset & Strategies

#### **Optimistic**

Always (almost)

### Mindset with paper/proposal rejections

- Initially, disappointed; maybe angry at the reviewers; sad;
- Later, reread reviews with an open mind and improve

#### Stress strategies

Daily exercise (hiking!), organization, family time, hobbies

### Research strategies

Paper reading, weekly conversations, regular writing, learn broadly



# **Our Mindset & Strategies**

#### For bias in problem/solution decisions

- Don't be where everyone else is
- Classic problems never go out of style; they just have new contexts

#### For research setbacks

- Limit feeling sad to X days, then consciously channel sad to response
- Synthesize feedback to adjust strategy
- Strategize with collaborators, ask advice more broadly
- Have 2-4 things in progress

#### For managing emotions

Daily exercise, sleep, fruits & veggies, hobbies, family & friends time

#### For creativity

- Read a lot and critically; what did they forget? logical next 4 steps/papers?
- Create unscheduled work time





# Defining Your Research Mindset





## A Research Mindset

## I will

- 1. Examine and counter my biases
- 2. Learn from failures
- 3. Learn emotional resilience
- 4. Learn & innovate technically





# What's Next?

## **Concepts**

- Cognitive bias and creativity
- Flexible optimism for perseverance
- Growth Mindset





## Bias

- A **cognitive bias** is a pattern judgment, which humans need to function and *at the same time* leads to illogical conclusions
- Bias arises from various processes and are difficult to distinguish
- use of information-processing shortcuts (heuristics, generalizations)
- mental noise
- the mind's limited information processing capacity
- emotional and moral motivations
- social influence



# Example Biases

- Stereotypes
- Survivor
- Anchoring: 1st info
- Confirm prior beliefs
- Exposure & Recency
- Attention (repetition)
- Conservative (Bayesian)
- Gamblers' fallacy

- Listen to authority
- Join the bandwagon
- Dunning-Kruger effect: newbies overestimate their knowledge, experts underestimate
- Framing/presentation
- Von Restorff effect: we remember the unusual
- Curse of Knowledge
- Congruence (one hypothesis)



# **Example Biases**

- Stereotypes
- Survivor
- CREATIVE THINKING UTSIDE THE BIAS BI Anch-
  - Jauve (Bayesian)
- Gamblers' fallacy

- Framing/presentation
- Von Restorff effect: we remember the unusual
- Curse of Knowledge
- Congruence (one hypothesis)

... underestimate

...eir knowledge,



# Example Biases

- Stereotypes
- Survivor

CREATIVE THINKING "OUTSIDE THE BIAS BOX" Slow Down Examine your Biases

Congruence (one hypothesis)



# Life Happens





# Real Life is Unpedictable

- World events
- Local events
- Family & Friends
- Relationships
- Health

good / bad



# Research Events are Predictable

Have ideas	good / bad
Work on ideas	succeed / fail
Discuss ideas informally	well / poorly
Write up ideas	well / poorly
Submit paper	accept / reject
Give talk / teach class	well / poorly
Receive feedback	positive / negative
Receive structured feedback	positive / negative



# How you interpret and react to good & bad life events is under your control





# **Keeping Positive**

## I will

learn and execute strategies to overcome failures and obstacles

 learn and execute emotional resiliency strategies to manage myself in times of stress and failures

# Pessimism vs Optimism

- What is optimism?
- What is pessimism?
- Can optimism be learned?
- Is optimism a biased view of reality?
- Is optimism always the better choice than pessimism?

# Benefits of Optimism

Improved Health

Higher motivation and performance

Elevated career success



# Explanatory Style (The 3 P's)

1. Permanence (time)

2. Pervasiveness (space)

3. Personalization (you or not you)



# Permanence (Time)

## Optimistic

- Good events have permanent causes
- Bad events have temporary causes / specific to situation

#### Pessimistic

- Good events have temporary causes
- Bad events have permanent causes / specific to situation



# Pervasiveness (Space)

## Optimistic

- Good events caused by general / universal factors
- Bad events caused by specific factors

#### Pessimistic

- Good events caused by specific factors
- Bad events caused by general / universal factors



## Personalization

## Optimistic

- Good events caused by me & other factors
- Bad events caused by circumstances, luck, others

#### Pessimistic

- Good events by circumstances, luck, others
- Bad events caused by me



## **Pessimists**

Believe bad events / misfortune

- 1. will last a long time
- 2. will undermine everything they do
- 3. are their own fault

Pessimistic explanatory style produces <u>passiveness</u> ... as they believe action is futile

# **Optimists**

## Believe bad events / misfortune

- 1. is a temporary set back
- 2. is limited to this one event
- 3. is not their fault

Optimistic explanatory style produces <u>action</u> ... optimists will even try *harder* after a defeat



## **Delusions**

- It is never your fault
- Optimism is desired in all situations
- Optimistic people face less failures
- Optimism is a character trait and cannot be learned
- Success favors the most talented



# Explain to Yourself

- 1. Permanence (time)
- 2. Pervasiveness (space)
- 3. Personalization (you or not you)
- Your paper gets accepted



Your paper gets rejected





# The Next Layer





## Fixed vs Growth Mindset

- Fixed Mindset
  - I am smart or not
  - I am athletic or not
  - I am empathetic or not ... etc.
  - Success is because I am X
  - Failure is because I am not X or I am not X enough
- Growth Mindset
  - If I work hard, I can learn X



# Research Mindset for Research Life Events

### I will

- 1. Counter my biases
- 2. Learn from failures
- 3. Learn emotional resilience
- Learn & innovate technically

#### As I

- Have ideas
- Work on ideas
- Discuss ideas informally
- Write up ideas
- Submit paper
- Give talk / teach class
- Receive verbal feedback
- Receive formal evaluation



## Resources & Exercises





### **Acknowledgements**

- Inspired by Professor Samuel Kounev's course notes
- Professor Lori Pollock

#### Resources

- Carol Dwick, "Mindset: The New Psychology of Success"
- Martin Seligman, Learned Optimism, <u>Questionaire</u>
- Daniel Kahneman, "Fast versus Slow Thinking"
- Implicit Bias Testing, https://implicit.harvard.edu/
- Olivia Goldhill, "The World is Relying on a Flawed Psychological test to Fight Racism"



## Discussion & Questions



